

ISA CAP[®] Learning System



Call CAP Learning System Customer Service at 1-866-64 CAPLS (1-866-642-2757) or (651) 905-2667 8:00 a.m. - 5:00 p.m. CT, M-F

ONLINE at www.isa.org/CAPLearn FAX to (651) 905-2669 MAIL to: CAP Learning System, 2975 Lone Oak Drive, Suite 180, Eagan, MN 55121-1553

Shipping Information:

Please check one: Home address Office address

ISA Member Number: _____
(Required for Member Pricing)

Last Name _____ First Name _____ M.I. _____ Job Title _____

Company Name _____ Division _____

Shipping Address _____

City _____ State/Province _____ Country _____ ZIP+4/Postal Code _____

() _____ () _____

Telephone Number _____ Fax Number _____

E-mail Address (Required for issuance of online access code and notification of product updates)

Check your industry classification: (choose only one)

- Chemicals/Pharmaceuticals Petroleum Refining
 Consulting Industrial Machinery
 Food Transportation
 Government Utilities
 Other _____

How did you hear about the program?

- ISA brochure/catalog Industry meeting/event
 ISA section Colleague/manager referral
 ISA Web site Article
 College/University materials Search Engine (e.g. Google)
 Magazine advertisement Other: _____

Order Information:

CAP Learning System				
Number of Programs	Member Unit Price	Nonmember Unit Price	Quantity	Total
Self-Directed Single Unit Purchase	\$695	\$795		
Self-Directed 2 or more Units*	\$650 per unit*			
Online Instructor-Assisted Courses (9 weeks, includes self-directed study materials)				
Winter 2010: 25 January - 26 March 2010	\$1,310	\$1,410		
Summer 2010: 7 June - 30 July 2010	\$1,310	\$1,410		
Fall 2010: 20 September - 19 November 2010	\$1,310	\$1,410		
Shipping & Handling Schedule Domestic <input type="checkbox"/> FedEx Ground 1 st program: \$18, Add'l programs: \$9 each Express and International, contact us Contact Us CAP Learning System Customer Service at (866) 642-2757 or (651) 905-2667 or CAPLearningSystem@holmescorp.com	Subtotal:			
	Sales tax: Please add applicable state and local sales tax on orders shipped to: MN, NC, TX. Canada residents add 5% GST and 13% Maritime HST on all orders.**			
	Shipping Charges:			
	Standard Domestic (see chart)			
	International, Expedited or Multi-Unit Orders (contact us)			
Total (U.S. Dollars):				

Return Policy: If you are not completely satisfied with your order, you may return materials to our CAP Learning System Distribution Center, at the address listed above, within 30 days and in good resale condition for a refund. Please enclose a copy of the packing slip to ensure that your refund is processed in a timely fashion.

Shipping: Shipping will be provided via FedEx ground service unless otherwise specified. ISA reserves the right to utilize alternate shippers when necessary. Orders shipped via FedEx ground will normally arrive within 5-7 business days of processing the order.

Questions? Call (866) 642-2757 or (651) 905-2667 or e-mail: CAPLearningSystem@holmescorp.com

*For additional pricing information, call CAP Learning System Customer Service at (866) 642-2757 or (651) 905-2667.

**We reserve the right to adjust tax amount to reflect actual state/local tax rates.

Method of Payment:

Check Money Order Credit Card PO#: _____

Billing or Cardholder Address: _____

Check #: _____
 (Checks and money orders must be made payable to ISA drawn on a U.S. bank. Purchase terms net 30 days. For information on wire transfers, please call Customer Service at 1-866-642-2757.)

VISA MasterCard American Express Discover

Name as it appears on credit card bill: _____

Account #: _____ Exp. Date: _____

VISA/MC 3-Digit Card Code (back of card by signature line): _____

I authorize ISA to charge \$ _____ to my credit card. Signature: _____ Date: _____

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Promotional Code: WEB10