

# ISA CAP<sup>®</sup> Learning System



Call CAP Learning System Customer Service at 1-866-64 CAPLS (1-866-642-2757) or (651) 905-2667 8:00 a.m. - 5:00 p.m. CT, M-F

ONLINE at www.isa.org/CAPLearn  FAX to (651) 905-2669  MAIL to: CAP Learning System, 2975 Lone Oak Drive, Suite 180, Eagan, MN 55121-1553

## Shipping Information:

Please check one:  Home address  Office address

ISA Member Number: \_\_\_\_\_  
(Required for Member Pricing)

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ M.I. \_\_\_\_\_ Job Title \_\_\_\_\_

Company Name \_\_\_\_\_ Division \_\_\_\_\_

Shipping Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ Country \_\_\_\_\_ ZIP+4/Postal Code \_\_\_\_\_

( ) \_\_\_\_\_ ( ) \_\_\_\_\_

Telephone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

E-mail Address (Required for issuance of online access code and notification of product updates) \_\_\_\_\_

### Check your industry classification: (choose only one)

- Chemicals/Pharmaceuticals  Petroleum Refining  
 Consulting  Industrial Machinery  
 Food  Transportation  
 Government  Utilities  
 Other \_\_\_\_\_

### How did you hear about the program?

- ISA brochure/catalog  Industry meeting/event  
 ISA section  Colleague/manager referral  
 ISA Web site  Article  
 College/University materials  Search Engine (e.g. Google)  
 Magazine advertisement  Other: \_\_\_\_\_

## Order Information:

CAP Learning System				
Number of Programs	Member Unit Price	Nonmember Unit Price	Quantity	Total
Self-Directed Single Unit Purchase	\$695	\$795		
Self-Directed 2 –10 Units*	\$650 per unit*			
Online Instructor-Assisted Courses (9 weeks, includes self-directed study materials)				
Summer 2012: 18 June – 17 August 2012	\$1,310	\$1,480		
<b>Shipping &amp; Handling Schedule</b>				<b>Subtotal:</b>
<b>Domestic</b>				Sales tax: Please add applicable state and local sales tax on orders shipped to: MN, NC, TX. Canada residents add 5% GST and 13% Maritime HST on all orders.**
<input type="checkbox"/> FedEx Ground <input type="checkbox"/> 1 <sup>st</sup> program: \$20, Add'l programs: \$9 each <b>Express and International, contact us</b>				
<b>Contact Us</b>				
CAP Learning System Customer Service at (866) 642-2757 or (651) 905-2667 or CAPLearningSystem@holmescorp.com				
Shipping Charges:				
Standard Domestic (see chart)				
International, Expedited or Multi-Unit Orders (contact us)				
<b>Total (U.S. Dollars):</b>				

**\*Volume Pricing.** For additional pricing information, call CAP Learning System Customer Service at (866) 642-2757 or (651) 905-2667.

**\*\*Sales Tax:** We reserve the right to adjust tax amount to reflect actual/state local sales tax rates. If you are unsure of your appropriate sales tax, please call us or order online.

**Shipping & Handling:** Shipping will be provided via FedEx ground service unless otherwise specified. ISA reserves the right to utilize alternate shippers when necessary. Orders shipped via FedEx ground will normally arrive within 5-7 business days of processing the order.

**Return Policy:** If you are not completely satisfied with your order, you may return unused materials to the CAP Learning System Distribution Center, at the address listed above, within 30 days. To receive a refund, the printed materials must be in good resale condition and the online components must not have been activated. Please enclose a copy of the packing slip to ensure that your refund is processed in a timely fashion.

## Method of Payment:

Check  Money Order  Credit Card  PO#: \_\_\_\_\_

Billing or Cardholder Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Check #: \_\_\_\_\_  
 (Checks and money orders must be made payable to ISA drawn on a U.S. bank. Purchase terms net 30 days. For information on wire transfers, please call Customer Service at 1-866-642-2757.)

VISA  MasterCard  American Express  Discover

Name as it appears on credit card bill: \_\_\_\_\_  
 \_\_\_\_\_

Account #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

VISA/MC 3-Digit Card Code (back of card by signature line): \_\_\_\_\_

I authorize ISA to charge \$ \_\_\_\_\_ to my credit card. Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Questions? Call 1-866-64 CAPLS (1-866-642-2757) or (651) 905-2667

Promotional Code: WEB12